### Personal Information Protection Commission

A government agency that leads the safe protection and use of personal information

Personal Information Protection Commission (PIPC) is a ministerial-level administrative body of Korea fulfilling its responsibility of personal information protection and supervision.



Transfer and integrate personal information-related works

Revision of three data protection laws

Ministry of the Interior and Safety (Oversee public and private sectors)

Korea Communications Commission (Commercial businesses investigation and disposition)

#### What PIPC does



Improves personal information-related laws and systems



Investigates and takes legal action against cases of personal information violation



Mediates, handles, and resolves personal information-related disputes and complaints



Conducts research and education programs, and raises awareness of personal information protection laws, policies, and status quo



Supports technology development and dissemination relating to personal information protection and nurtures experts



Cooperates with international organizations and foreign personal information protection agencies



## Why should personal information be protected?

- Personal information is information that can identify a living person such as name and resident registration number.
- Personal information disclosed to a third party can constitute an infringement of privacy and personal rights.
- Any leaked personal information may be used in crimes and frauds, causing additional damage of immense cost that is irreparable.







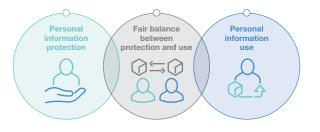
name, date of birth (social number), address, phone number etc.

school, grade, certificates etc

website ID/PW, email address etc

# Why is the safe use of personal information crucial?

- The right use of personal information in the era of data economy can strengthen the right of data subjects and can create socio-economic added values.
- Safe use of data is available only when a provider guarantees the complete protection of personal information.



ersonal Information Protection Commission, Government Complex-Seoul, 209, Sejong-daero, Jongno-gu, Seoul, Republic of Korea

## We guarantee the safe protection of personal information

#### **Deliberation and resolution**

 PIPC deliberates on and resolves matters concerning personal information protection.

#### Matters to be deliberated and resolved







Coordination of opinionsbetween public agencies



Personal information use and provision-



revision issues

Impose, fine and penalty



Corrective measures
Disciplinary measures

#### Assessment of data breach incident factors

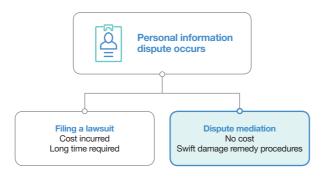
 PIPC ensures the protection of valuable personal information through assessment of data breach incident factors for law enactment and revision and advises improvement recommendations.

## Inspection and improvement of the personal information protection

 PIPC inspects the status of personal information protection for the prevention of personal information breach incidents and responds efficiently when an incident occurs.

#### **Dispute mediation**

 Personal Information Dispute Mediation Committee (PIDMC) which is established in PIPC carries out swift damage remedy procedures in case of personal information infringement at no cost.



 The committee also delivers support to manage damage compensation, put a halt to violation, and restore to proper condition during personal information-related disputes.

#### Promotion and support of self-regulation

 PIPC conducts periodic evaluations on personal information management level among public institutions, and promotes and supports self-regulation among SMEs and other private entities.

## International cooperation and global regulation responses

 PIPC also strengthens global leadership through close coordination with governments and personal information protection authorities abroad and supports enterprises to meet the requirement of stricter international regulations.

## We buttress the safe use of personal information

## Support of the integration and use of pseudonymized information

 Pseudonymized information refers to artificial information such as fictitious name, age, and address intended to protect personal information.





Pseudonymized information

(teenager, Seoul)

- Agencies and institutions can use the shared pseudonymized information for research or statistics without having to worry about personal information breaches.
- PIPC supports using pseudonymized information and is committed to generating fruitful outcomes of data integration by expanding pseudonymized information use across the industry.

#### Applicable fields











Records for public good

## Establishment of personal information protection policies relating to new technologies

 PIPC analyzes the fast developing trend of new technologies in the Industry 4.0 era and comes up with new technological applications to protect and use personal information.







Mid- to long-term R&D strategy



Personal information protection guidelines



Support for personal information protection technology

# Useful links for personal information protection

#### **Personal Information Protection Portal**



- All personal information protection and use resources are available in this platform, where online education is also offered.
- More about the portal

Website | www.privacy.go.kr

Tel | +82-2-405-5101(Inquiries on education or use of the portal)
+82-2-2100-2492(Inquiries on the Personal Information Protection Act)

#### **Personal Information Dispute Mediation Committee**



- PIDMC allows data subjects to receive remedies from damage arising during the dispute.
- How to request for dispute mediation
   Website | www.kopico.go.kr
   Tel | +82-1833-6972

Post | 12F, Government Complex-Seoul, Personal Information Dispute Mediation Committee, 209, Sejongdaero, Jongno-gu, Seoul, 03171, Republic of Korea

#### Personal Information Infringement Report Center



- Call 118 to report personal information infringement cases. Consultation and field survey will be provided.
- How to report an infringement case
   Website | privacy.kisa.or.kr
   Tel | 118 (without area code)
   E-mail | 118@kisa.or.kr